

Needs Assessment Report Manchester City

December 2009

About ANARAK

In 1996, Michael Bell Associates pioneered the use of a computer-generated advice needs assessment model. This was based on a series of socio-economic factors that was considered would be likely to lead to increased (or decreased) levels of need for advice.

The model requires a limited number of data inputs, such as the number of residents in an area, the number of households, and a range of socio-demographic statistics, which serve as indicators. The following five areas are thought to be appropriate indicators of deprivation for advice needs modelling. These are:

1. Income deprivation
2. Work deprivation
3. Health deprivation
4. Housing deprivation
5. Education, skills and training deprivation

In addition, included are both ethnic origin and age as indicators of advice need because the elderly populations tend to have restricted mobility, which has implications for home visits for example, and large BME communities often have higher levels of demand for advice and potential translation facility implications.

Advice needs and consequent resource requirements are subject to a Special Needs Multiplier (SNM) based on these indicators, which once applied to an area, produces an indication as to how much above or below a national mean need for advice.

This latter figure for the national level of need for advice is based upon research conducted by the National Consumer Council in 1992, which indicated that 16.5% of the population used, or would have used if they had known about it or it had been accessible, some form of legal advice service. These calculations were reviewed against the calculations for advice need in Hazel Genn's report Paths to Justice in 1999 against more recent LSRC reports.

ANARAK findings are calculations that allow for an *estimate* of likely-predicted advice need in a given area and an indication of the level of resources required to meet this need.

The Model

There will be three contracts for services in Manchester. Each contract will cover two of the six districts of Manchester. Services will be delivered in each of Manchester's six districts.

These are:

1. North East District and North West District (covering the wards of Ancoats and Clayton, Bradford, City Centre, Miles Platting and Newton Heath, Charlestown, Cheetham, Crumpsall, Harpurhey, Higher Blackley, Moston)
2. Central West District and Central East District (covering the wards of Chorlton, Fallowfield, Hulme, Moss Side, Rusholme, Whalley Range, Ardwick, Gorton South, Gorton North, Levenshulme, Longsight)
3. South District and Wythenshawe District (covering the wards of Burnage, Chorlton Park, Didsbury East, Didsbury West, Old Moat, Withington, Baguley, Brooklands, Northenden, Sharston, Woodhouse Park).

ANARAK by District

Manchester Overview

Needs Assessment/Outputs Required

Enter Total Population 458,136
Enter Special Needs Multiplier 23.7%

Estimated Annual Level of Need	16.5%
Active Sign-posting	93,864
General Help	11,733
General Help with casework	11,733
Specialist help	9,386

NE & NW District

Needs Assessment/Outputs Required

Enter Total Population 146,175
Enter Special Needs Multiplier 29.0%

Estimated Annual Level of Need	16.5%
Active Sign-posting	31,390
General Help	3,924
General Help with casework	3,924
Specialist help	3,139

CE & CW District

Needs Assessment/Outputs Required

Enter Total Population 161,974
Enter Special Needs Multiplier 26.2%

Estimated Annual Level of Need	16.5%
Active Sign-posting	34,036
General Help	4,255
General Help with casework	4,255
Specialist help	3,404

South & Wythenshawe District

Needs Assessment/Outputs Required

Enter Total Population 149,987
Enter Special Needs Multiplier 14.0%

Estimated Annual Level of Need	16.5%
Active Sign-posting	28,438
General Help	3,555
General Help with casework	3,555
Specialist help	2,844